

QUESTIONNAIRE FOR IT& BPO Companies

1. Name and Address of the company:

2. Name of contact person, Mobile number, e-mail address:

3. Nature of Business(IT/ BPO/ Training etc): _____

4. Postal address of your offices: _____

5 .a) Category of your firm, Large, Medium, Small or Micro, as per definition by MSME Act 2006? _____

5 .B) Company is Limited/ Private Ltd/ Partnership/Proprietary? _____

6. Annual turn over of the company in FY 2008-09, Rs Lacs _____

7. What help you may like to have from AKWL or IIA, including training :

8: Company Registration number/ date: _____

9. Web site address: _____

10. Is your business export oriented (Please tick any one):

?? Yes ?No , If yes then %age of export: _____

11. Major projects/domain: _____

12. How many employees are there in your organization :
0-25 /26-50 /51-100 /101-200 /201-400 />401 , please
specify: _____

13. Please specify the break-up (in nos.):

a) Executives/ Engineers/ MCA/ MBA etc _____

b) Skilled/ semi skilled workers: _____

c) Unskilled workers: _____

d) Contract workers: _____

14. Are trained people available as per your requirement , if no what is your requirement: _____

15. Skilled workers which are required but not available (approx. no.):

16. In which trade/skill do you find shortage of skilled manpower:

17. Do you have any specific skill requirement?

18. What is the minimum qualification that you seek, in skilled workers: (Please tick & give details wherever necessary):

?Diploma holders

?ITI pass-outs

?Under-graduates

?School-drop-outs

Any other, please give details: _____

19. In which sector/trade is skilled manpower available:

20. What is the approximate attrition rate (in %age) in your organization across various categories?

a) Skilled workers: _____

b) Semi-skilled workers: _____

c) Unskilled workers: _____

21. Do you provide any in-house training to your employees?

?Yes ?No

If yes, then please specify the type of training and the duration to be provided:

22. Do you want to shift your business to a commercial complex or IT Park, if so approximate area required and rate per sq feet you may like to pay

23. Do you need any help of UP Government/ LDA / SIDBI /Banks for your business development , e.g.

1. Support in terms of infrastructure like power,water, road , land etc

2. Support in solving pollution,labour laws,

3. Taxation related support

4. Law and order related support

5. Finance/ Loan

6. Any other

24. Any other suggestions for development of IT& BPO industry:

25. Would you like to attend meetings being organized for IT& BPO companies with Principal Secretary, IT&E , GOUP to solve problems being faced , please specify problem to be referred to him:

Note: Please provide information which may deem fit against above queries, your response will help us to organize future useful events

Comments point wise

Point no 2--- it should be "Contact details " then name of CEO, etc....

Point No.6---- I don't think any body will divulge the name of the clients however major projects can be taken.

Point no. 18-24 can be in continuation with point no. 1 to 4

Point No. 17.....we can ask close ended questions like tick the support you require from the government

7. Support in terms of infrastructure like power,water,road etc
8. Support in solving pollution, labour laws,
9. Taxation related support
- 10.Law and order related support
11. Any other